

The seal of the New York State Department of Labor is partially visible on the left side of the slide. It features a central figure holding scales of justice, surrounded by the text "NEW YORK STATE DEPARTMENT OF LABOR" and a star.

**Creating Pathways to Employment and  
Entrepreneurial Development for  
New Yorkers with Disabilities;  
Enhancing New York State's Economic Recovery**

**New York State Department of Labor**

**Presenter – Elaine Kost**

## Interagency Collaboration and “No Wrong Door” to Employment Disability Program Navigator (DPN) Program

The Goal of the DPN Program is to:

- Increase employment and self-sufficiency for SSA beneficiaries
- Provide seamless and comprehensive services to individuals with disabilities to access WIA programs in the One-Stop Career Centers

WIPA (Workforce Incentives Planning Assistance) providers:

- Approximately 20 DPN’s have been trained as WIPA providers and are in the credentialing process.

DPN Advisory Board:

- Vocational Educational Services for Individuals with Disabilities (VESID)
- Commission for the Blind and Visually Handicapped (CBVH)
- Office of Mental Health (OMH)
- Office for Persons with Developmental Disabilities (OPWDD)
- Office of Alcohol and Substance Abuse Services (OASAS)

# Interagency Collaboration and “No Wrong Door” to Employment DPN Program

DPN State Lead represents DOL on the following committees:

- State Rehabilitation Council (SRC) and the Employer Marketing Sub-Committee
- Medicaid Infrastructure Grant (MIG) Most Integrated Service Coordinating Council (MISCC) and the Employment and Workforce Development Sub Committee
- Development Disabilities Policy Council (DDPC) Adult Issues Committee
- Customized Employment (CE)/Discovery

## Interagency Collaboration and “No Wrong Door” to Employment DPN Program

- Federal funding for the DPN Program ended 6-30-10
- NYS DOL plans to continue funding the current DPN program through 6-30-11 (25% DOL/75% local WIA).
- US DOL released the DEI (Disability Employment Initiative) SGA August 9, 2010.
- NYS DOL has applied for the SGA, grantees will be announced by 9-30-10.

# Interagency Collaboration and 'No Wrong Door' to Employment

## DOL Interagency Collaborations

- 2008 DOL/OASAS joint initiative to improve employment outcomes for individuals with substance abuse disorders.
- \$500,000 DOL ARRA funds given to OASAS to fund training for Certified Alcohol and Substance Abuse Counselor (CASAC), CPP (Credentialed Prevention Professional) and Credentialed Prevention Specialist (CPS)
- \$500,000 DOL ARRA funds given to OMH to develop occupational skills training for OMH clients with mental health service providers.
- VESID-DOL MOU 7-1-08 through 6-30-10

## Interagency Collaboration and “No Wrong Door” to Employment

### Integrated Interagency Case Management/Reporting System

- DOL in conjunction with the MIG is developing a redesigned case management/reporting system.
- OSOS (One Stop Operating System)/OS2 will replace the various current silos of employment-related information.
- Fragmented approaches to assist individuals with disabilities become integrated in all settings for a seamless approach .
- Phase I will finalize interagency MOU’s with VESID, CBVH, OASAS, OMH, OPWDD and NYS Office for Veteran Services and define agency specific data for OS2.
- Phase II, training and rollout to start January 2011, additional agencies will be considered. The system will be able to identify ticket holders and milestones to facilitate EN billing.

# Interagency Collaboration and “No Wrong Door” to Employment

## SMART (Skills Matching and Referral Technology) 2010

- SMART 2010 utilizes AI (Artificial Intelligence) software to scan a job seekers customer’s resume and compare key words and themes with potential job openings or “matches.”
- SMART 2010 suggests job matches based on the whole person i.e. a job seekers knowledge, skills and abilities (KSA) to broaden a job search .
- SMART matches resumes in the OSOS system to identify employers; over 5,000 jobs open and close in OSOS daily.

The seal of the New York State Department of Labor is partially visible on the left side of the slide. It features a central figure holding scales of justice, surrounded by the text "NEW YORK STATE DEPARTMENT OF LABOR" and a star.

**Creating Pathways to Employment and  
Entrepreneurial Development for  
New Yorkers with Disabilities;  
Enhancing New York State's Economic Recovery**

**Questions?**

**Elaine Kost  
New York State Department of Labor  
Email Address: [USAEMK@labor.ny.gov](mailto:USAEMK@labor.ny.gov)**